

MasterMover®

Preventative maintenance

Servicing & maintenance

Keep your electric tugs moving with planned maintenance to prevent downtime and protect your investment by extending machine life.





Planned maintenance, lifetime support

Maximise uptime and avoid potentially costly breakdowns with planned servicing packs. Our service engineers provide scheduled maintenance and safety checks, backed by lifetime technical support and guaranteed parts delivery.

Regular servicing is the key to safeguarding your electric tug's performance and protecting your investment. We offer a range of flexible service packs so you can choose the best option for you.

Recommended service plans



	LIGHT	STANDARD	INTENSIVE
	Ideal for occasional or low-duty use	Perfect for routine daily use or double-shifts	Best for heavy-duty or multi-shift use
Critical parts kit	Optional	Recommended	Strongly recommended
Extended warranty	1 year	2-3 years	3-5 years
Preventative maintenance	1 per year	2 per year	4 per year
Operator training	Optional	Recommended	Strongly recommended
Build your own plan	✓	✓	✓

Servicing options for your existing machines

For electric tug fleets already in use, choose a servicing plan that works for you to reduce downtime and prolong equipment life.

Critical parts kit	Choose preferred option or renewal of existing contract
Preventative maintenance	Unplanned parts orders available from local Service Partner or direct from MasterMover
Operator training	Always available in case of additional site requirements
Parts purchases	Remote and onsite machine training available to help get the most out of your machine
Available post-purchase	✓



Servicing add-on

Critical parts kit

Regular servicing helps identify wear and tear early to prevent costly breakdowns and downtime. Our in-house engineers carry out planned maintenance to keep your electric tug performing at its best.



On-site components



Immediate repairs



Up to 5 years warranty



Minimise repair costs

Servicing add-on

Extended warranty

Extend your machine's warranty up to 5 years for added assurance. Minimise unexpected repair costs and downtime with manufacturer-backed cover aligned to your service schedule.

Servicing add-on

Preventative maintenance

Regular servicing helps identify wear and tear early to prevent costly breakdowns and downtime. Our in-house engineers carry out planned maintenance to keep your electric tug performing at its best.



Planned servicing



Wear & tear prevention



Maximise staff safety



Stay compliant

Servicing add-on

Operator training

Our practical user training is designed to help operators get the most from MasterMover electric tugs to maximise safety and ensure compliance.

More uptime, longer machine-life



Lifetime technical support
No matter how old your tug is,
our experts are always on-hand



Extend machine life
Protect your investment
with preventative maintenance



Up to 5 years' warranty
For added peace of mind
extend your machine warranty



Priority parts supply
Get the parts you need
faster with ongoing support



Engineered
innovation.
Performance
guaranteed.

For more information on our service offering or to request pricing, get in touch with our team.

Service & Parts: +44 (0) 1335 301 869
www.mastermover.com

